# Empowerment via Digital Agriculture - Evidence from East Africa



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# **PxD** at a Glance

Global non-profit organization with operations in ten countries in Africa, Asia, and Latin America

Founded in 2016 by four co-founders including professors at Harvard, Chicago, and Brown - with expertise in impact evaluation, business, technology, and agricultural development Offices in six developing countries, and partnerships with national and state level governments

200+ employees with mix of technologists, data scientists, agronomists, researchers, and program managers

#### Mission

We provide actionable information and other scalable services to people in poverty to empower them to sustainably improve their well-being

#### Vision

An end to information poverty

#### Goal

Positively impact 100 million of the world's poor



## MoA-INFO SMS Platform - Kenya



- On behalf of the Kenya Ministry of Agriculture, PAD set up and launched **MoA-INFO** in 2018
- The impetus: Fall Armyworm (FAW)
- It also provides actionable and customized farming advice for 11 crops
- It is free and available in both English and Swahili
- **650,000** users have registered on the platform since its launch

## Who are our users?



31% Female 69% Male



Average farm 3 Acres



33% Swahili 67% English



39% Primary 49% Secondary





98% Planted maize



29% Smart phones



# What's on the Platform?

## Registration

- We ask new users for:
- 1. Their location (County > Constituency > Ward)
- 2. Their first name (optional)
- 3. Crops of interest
- We then send them some advice regarding FAW management



## What's on the Platform?

### **Cropping Series**

- Available for 11 crops, weekly or bi-weekly messages timed to the farmer's planting cycle stage
- Users choose 2 crops at the beginning of the season
- They can access information about the other crops through a menu
- They can change their cropping series whenever they want and update their information throughout the season
- Topics covered range for pre-planting to post harvesting management



## What's on the Platform?

## **Decision Support Tools**

- Seed selector tool: customized seed varieties recommendations for maize & beans
- **FAW monitoring tool**: rate of FAW infestation and advice based on reported infestation rate
- **Fertilizer tool**: customized fertilizer recommendations based on their location and budget



## A/B tests

#### Increasing engagement within the FAW monitoring tool



Way forward: Send message B at midday

# Uganda Coffee Agronomy Training (UCAT) project

- Partners: HRNS and TechnoServe, deliver in-person training to ~60k coffee farmers via Farmer Field Schools
- PxD shares content to 4,000 farmers via IVR:
  - Half receives both in-person training and advisory messages on similar topics (reinforcement group)
  - Half only receives PxD advisory messages and has access to a Q&A service (standalone group)
  - Messages are approximately 2 mins long



#### **IVR Menu**

- 1. Listen to this week's message
- 2. Ask a question to the agronomist
- 3. Listen to previous Q&As
- 4. Listen to last week's message
- 5. Unregister or change your number



# Engagement – pickup & listening rates



- User retention rate: above 90% from program launch
- Satisfaction: over 80% of surveyed farmers reported discussing the content of our messages with their family and friends

## Gender A/B test



- Switching the content from being voiced by a male narrator to a female narrator:
  - female farmers pick up and listening rates
  - 1 male farmers listening rates
- Switching the content from being voiced by a female narrator to a male narrator:
  - ↓ male farmers listening rates

Way forward: Voice contents by female narrators

See our blog post on Gender A/B tests

## Thank you!

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