



Your contact details:

The following information is given voluntarily and will be treated as confidential. If you want to tell us what concerns you anonymously, please note that if you do so we will be unable to contact you to clarify or respond to issues.

Surname, first name

e-mail and/or (mobile) telephone number

Degree programme and/or intended qualification

Please post to:

Representative for Academic Quality

Meike S. Gottschlich M.A.
University of Göttingen
Wilhelmsplatz 2
37073 Göttingen

You can contact us by e-mail to
studienqualitaet@uni-goettingen.de
or using the contact form (anonymously
if you want) on our website
www.uni-goettingen.de/academic-quality



REPRESENTATIVE FOR ACADEMIC QUALITY

Teaching and Learning Ideas and Complaint Management



Don't get sour ...



Representative for Academic Quality

Ombudsperson & confidential advisor,
Teaching and Learning Ideas and Complaint Management

In order to enable students to contribute their **ideas and criticism** about all sorts of issues relating to studying, the University has created the **independent and autonomous** position of the Representative for Academic Quality. This is the role of Meike S. Gottschlich. She acts as an **Ombudsperson** (confidential advisor) who is available to help students with sensitive issues, and with her team also processes **suggestions and complaints from students** about the quality of studies or critical individual situations regarding courses. All issues are handled **confidentially** and **on request anonymously**, ensuring that University-related suggestions and criticisms of problems or potential improvements can be addressed openly.

Such topics can include:

- » What do you think about how studying your subject is actually organised?
- » Are the available professional, practical and research related opportunities satisfactory?
- » Is the examination pressure reasonable?
- » How can the University improve the content of its information, advice and support services?
- » Can you easily reach people in faculties and advisory services? How effective is the support service?
Is the support from teaching staff intensive enough?
- » Are you having difficulties dealing with a member of teaching staff? Or with the registration process?



...tell us what's bothering you:

